

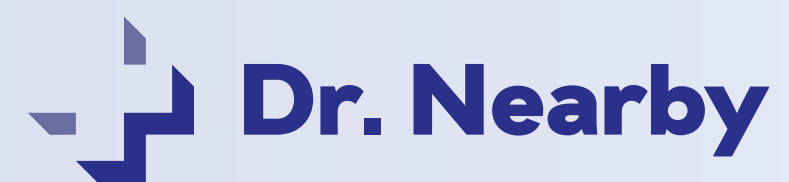


Personalized Medical Care



hm hospitales  
internationalhm  
Prestige & Commitment

24/7 home doctor visits in English. Fast medical care at your hotel or apartment, backed by HM Hospitales.



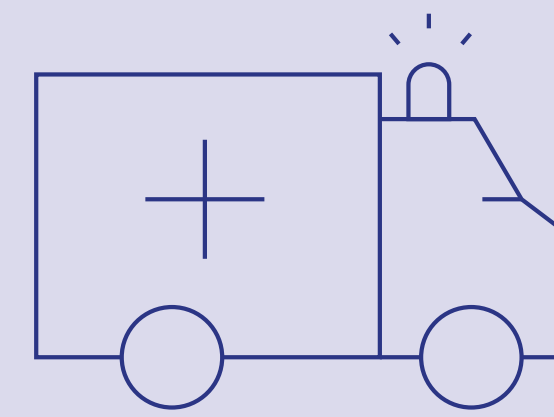
# Personalized Medical Care

At International HM Hospitales, we provide essential services for international travellers, including medical care in their native language, fast access to treatment, and continuous support throughout the entire process from the initial call to our call centre and transportation to the hospital (if needed) to the moment they are discharged.



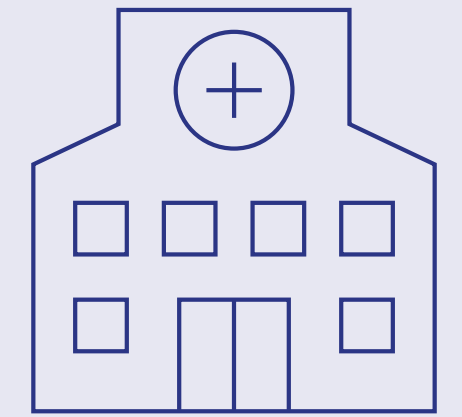
## 24/7

Call Centre with multilingual assistance



## 24/7

Ambulance Service



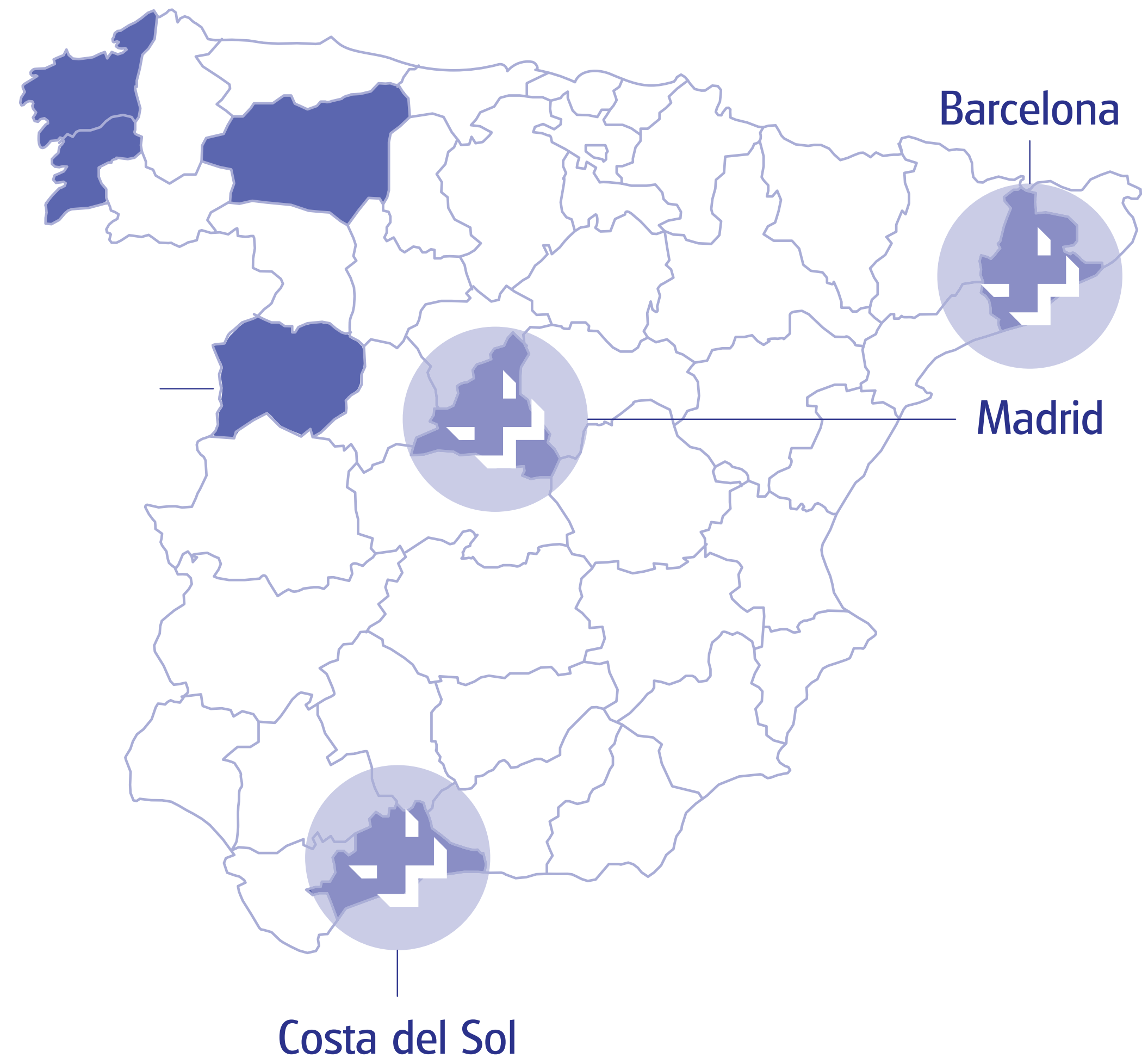
  
hm hospitales

Direct admission to our healthcare centers with comprehensive assistance through our Welfare team.

# Where do we offer the Dr. Nearby service?

We know how important it is to receive medical care in your own language when abroad.

With over 15 years of experience, Dr. Nearby enhances the care available to travellers **by sending a doctor directly to your hotel or apartment, with full hospital support from HM Hospitales and transportation to the hospital if required.**



# Why choose Dr. Nearby / International HM Hospitales?

1

Own 24/7  
multilingual call center

900 26 47 96

We offer:

- English-speaking doctor at your hotel or apartment within 30 minutes
- A private ambulance service to the nearest hospital, or a complimentary private chauffeur service to the nearest HM Hospitales reference hospital

2

Care  
Support

Multilingual Welfare  
Team at your disposal  
for international  
patients throughout our  
hospitals

3

Medical Insurance  
Management

HM Hospitales  
coordinates all  
procedures with the  
international patient's  
insurance provider

4

No  
waiting

Priority  
access to  
emergency  
department and  
diagnostic tests

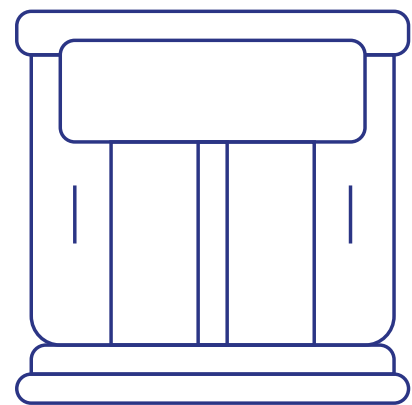
5

Repatriation  
Service

Repatriation  
arrangements with  
your insurance  
company, as well as  
any additional  
arrangements for the  
transfer

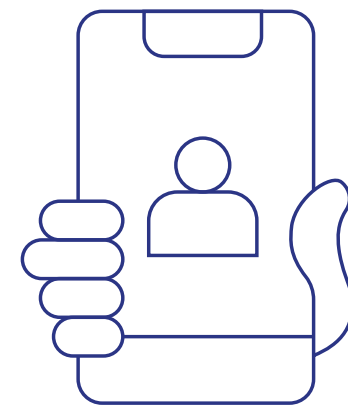
# How does our service work?

1



As an international traveller, you might require an English-speaking doctor at your hotel or apartment

2



You can call our **24/7** multilingual call center

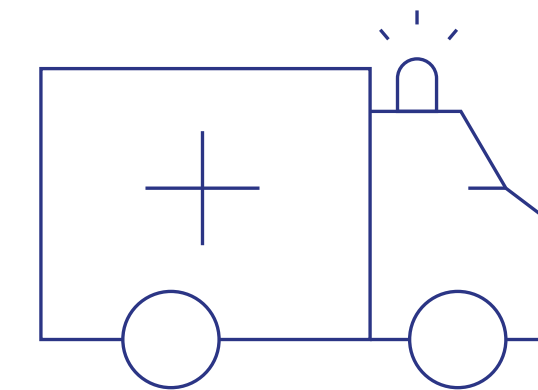
**900 26 47 96**

3



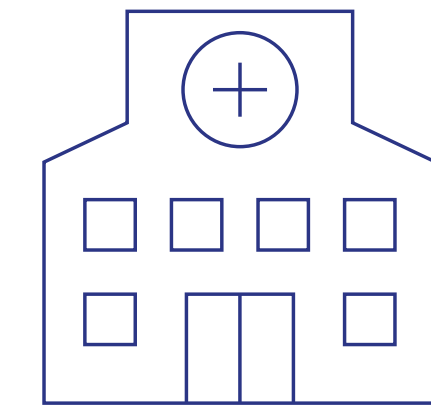
Our doctor will promptly arrive at the hotel or apartment

4



If you require a private ambulance or a complimentary private chauffeur, our **24/7** call center will activate the service and come to your location.

5



If you need to visit the hospital, call our **24/7** call centre and we will refer you to the nearest HM Hospitales healthcare center. The international team will be on notice and waiting

# Why choose Dr. Nearby?



The confidence of  
a leading group  
with expertise in  
international  
patient management

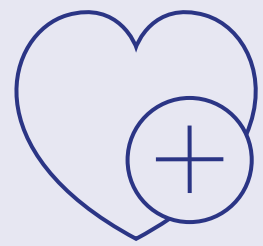


Safety abroad.  
Comprehensive and  
reliable care for  
travellers away from  
home



The commitment  
that a doctor will  
come to your hotel  
or apartment to  
address any  
medical issue

# Advantages for the international traveller with Dr. Nearby



We are a Professional and Qualified Team



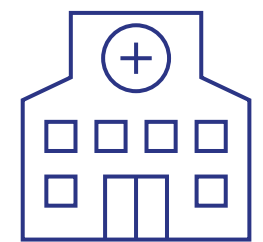
Safety Abroad



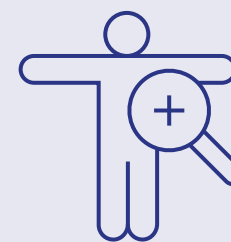
Excellence in International Patient Care



Honesty and Transparency



International Patients Department with Multilingual Staff



All Medical Specialties Available



We Go Wherever We Are Needed



Comprehensive International Patient Care

We are the ideal partner to handle any unexpected medical event, providing travellers with fast assistance and added value such as care in their own language, as well as hospital support, managing their insurance, and guiding them throughout the process.

# Premium Pick-Up Service – Patient Experience

A man in a light-colored suit is opening the door of a white car. A woman with short blonde hair is sitting in the car, looking out the window with a smile. The background is a blurred city street.

**Comfort and peace of mind** with a complimentary private transfer from the patient's hotel or apartment to our HM Hospitales International reference hospital.

A close-up of a woman's face as she smiles while talking on a mobile phone. She is wearing a white lab coat, suggesting she is a healthcare professional.

Our **24/7** call center will arrange a complimentary private car with driver to pick up the patient directly from their hotel or apartment and transfer them comfortably to our HM Hospitales International reference hospital.

A modern hospital building with several flags flying from the top. The building has "HM HOSPITALES" written on it. The scene is set at night or dusk.

Upon arrival, our **International Patient Care Team** will meet the patient at the Emergency Department and assist them throughout the admission process, ensuring a smooth and reassuring experience.

# Over 15 years of experience

With over 15 years of experience caring for international patients in Spain, we provide fast, reliable, and multilingual medical assistance, combining medical expertise with personalized care to ensure a safe, high-quality service throughout your stay.



# Each year, we care for international clients from:

+2.000

Hotels

Shipping  
agents

+1.500

Apartments

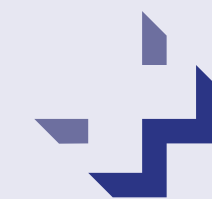
Inbound Tour  
Operators

International  
Companies

500

International  
Students

Tour  
Operators



We see more than 15,000 foreign patients each year, including travellers from:  
Hotels · Hostels · Holiday Apartments · DMC Agencies · Cruise Ships and Yachts · International Companies · International Students ·  
Embassies · MICE Events · Sports Teams · Expatriates

# We are part of HM Hospitales

Dr. Nearby is part of the International Area of HM Hospitales, one of the most prestigious hospital groups in Spain. We offer comprehensive care to international patients, guaranteeing prompt assistance in their own language and to the highest medical standards.



**+20.000**

International patients  
per year

**+3.000**

Private ambulance  
transfers

# Excellence in Healthcare Quality

HM Hospitales has the highest number of hospitals awarded QH + 3 Stars in Spain.

We are committed to excellence and to the continuous pursuit of improvement through technological innovation, research, and teaching, always keeping our core purpose at the center: maintaining and improving the health of our patients.



# Our healthcare centers in Madrid with an international department

Hospital Universitario  
HM Madrid Río



Hospital Universitario  
HM Sanchinarro



Hospital Universitario  
HM Madrid Río



# Our healthcare centers in Barcelona with an international department

Hospital  
HM Nou Delfos



Hospital  
HM Nens



# Our healthcare centers on the Costa del Sol with an international department

Hospital  
HM Málaga



Hospital Internacional  
HM Santa Elena



Hospital  
HM Gálvez



If you are in León or Salamanca and  
you need medical assistance\*

Hospital  
HM Regla



Hospital  
HM San Francisco



Hospital  
HM Santísima Trinidad



In these regions, you can go directly to our hospitals or call our **24/7** call centre (+34 900 26 47 96)  
so they can be prepared for your arrival.

If you are in Galicia and need medical assistance\*.

Hospital Maternidad  
HM Belén


Hospital  
HM La Esperanza

Hospital  
HM Modelo

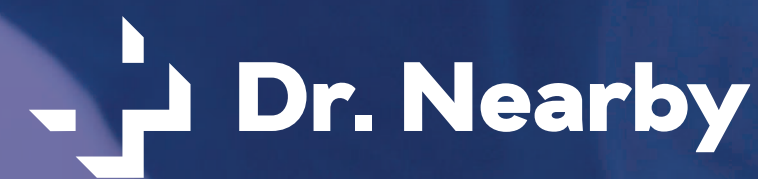
Hospital  
HM Rosaleda



In these regions, you can go directly to our hospitals or call our **24/7** call centre (+34 900 26 47 96) so they can be prepared for your arrival.



At HM Hospitales, we handle the majority of international insurance providers, ensuring a smooth and seamless experience for our global clients.



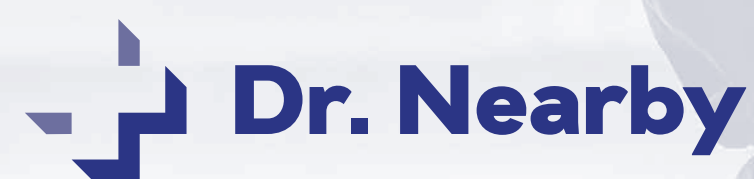
**24/7** Home Doctor Visits in English. Prompt medical attention at your hotel or apartment



Call free of charge  
**900 26 47 96**



[dr-nearby.com](https://dr-nearby.com)



85  
hm hospitales  
**internationalhm**  
Prestige & Commitment

